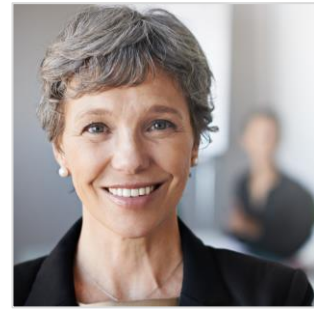


LEADERSHIP

MINDSET

Developing attitudes and behaviours that can transform organizational culture



SEMINAR OUTLINE

Think like a leader

- Connect leading and influencing
- What it means to be a leader
- The key responsibility of all leaders

Values and contributions

- Understand your core personal values
- Align personal values to corporate values
- Define your personal contribution to the company and to the team

Trust

- Why trust is the currency of every leader
- What builds trust
- What breaches trust
- How to increase trust in key relationships

Loyalty

- Trust as a precursor to loyalty
- Understand Net Promoter Score (NPS) as a measure of loyalty
- Examine your personal NPS

Pay attention to what matters

- Understand how focus influences surrounding factors
- Circle of influence
- Circle of concern
- Examine your focus
- Take action to alter your focus and increase productivity and influence

WORKOUT OUTLINE

Team trust diagnostic

- Measure team trust
- Review NPS cards
- How organizational culture impacts trust

Creating culture

- Connect vision, mission and values; both personal and corporate
- Increase trust and loyalty in your team
- Character and ethics

Leading leaders

- How it differs from leading individual contributors
- Critical shift in thinking

Action plan

- Design your team culture
- Act to improve key relationships above, below and beside

SCHEDULE

Seminar 9:00-11:45am

*Lunch 12:00-1:00pm

Workout 1:00-4:00pm

*Working lunch